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September 25, 2026

The Honorable Maura T. Healey  
Governor of the Commonwealth of Massachusetts  
Massachusetts State House  
24 Beacon Street, Room 280  
Boston, MA 02133

**Re: Patients First Act – Request for Delay**

Dear Governor Healey:

On behalf of the Massachusetts Dental Society (MDS), I am writing to strongly urge your Administration to delay implementation and enforcement of the Patients First Act requirements as they apply to dental practices until January 1, 2028.

MDS supports transparency and the intent of the law. However, dental practices are being asked to comply with requirements that remain unclear and, in many cases, are not operationally feasible. Dental offices frequently cannot obtain timely and reliable benefit information from insurance carriers, yet providers could be held responsible for providing patients with information that is outside their control.

MDS has worked extensively with EOHHS, the Department of Public Health, and the Board of Registration in Dentistry to address these concerns. While those discussions have been productive, significant questions remain regarding implementation, compliance, and enforcement.

Dentists should not face penalties for failing to meet requirements when the information and regulatory guidance necessary to comply are not readily available. A delay until January 1, 2028 would provide the Commonwealth and the dental community additional time to establish clear, practical, and achievable standards. This would allow the law to be implemented in a manner that is workable for dental practices and meaningful for patients.

We respectfully urge your Administration to provide this additional time and look forward to continuing to work collaboratively toward a practical solution.

Thank you for your consideration. Should you or your staff have any questions, please contact our Director of Government Affairs, Mr. Daniel DiTullio.

Respectfully,  
**Steven Spitz, DMD**  
President  
Massachusetts Dental Society