

MDS CONTACTS

MDS Senior Management Team

The MDS senior management team is dedicated to helping our Districts and members succeed.



Kevin Monteiro
Executive Director
kmonteiro@massdental.org



Ellen Factor
Managing Director
Membership & Dental Practice
efactor@massdental.org



Susan Griffin
Managing Director
Accounting & Finance
sgriffin@massdental.org



Shannon McCarthy
Managing Director
Business Development &
Yankee Dental Congress
smccarthy@massdental.org



Collen Chase
Director
Governance & Operations
cchase@massdental.org



Ryan Collins
Director
Marketing
rcollins@massdental.org



MDS Contacts for District Operations

District Support & Peer Review Sarah Pilling

District & Management Service Coordinator spilling@massdental.org 508.449.6012

District Accounting

Sean Nadeau

Senior Staff Accountant districtaccounting@massdental.org 508.449.6032

Media Requests & Outreach Lori Marcoulier

Communications Manager Imarcoulier@massdental.org 508.449.6033 District Support & New Member Onboarding

Christine Schmitt

Membership Administrative Coordinator cschmitt@massdental.org 508.449.6008

Member Engagement

Janine Avery

Manager Member Engagement javery@massdental.org 508.449.6007

District Emails & New Member Onboarding

Christina Carter

Membership Administrative Assistant ccarter@massdental.org 508.449.6009

A complete listing of MDS staff is available on the MDS website.

If you are not sure who to contact, call the Member Assistance Center at 800.342.8747, option 5, for assistance.

The Member Assistance Center (MAC)



The Member Assistance Center (MAC) is a member-only service designed to help members succeed by providing answers and guidance for practice management questions and other concerns. A crew of dedicated MDS MAC advisors field calls using state-of-the art call center technology. Staff members are available to offer you guidance on a broad range of topics, including day-to-day operations, practice management, compliance, employee relations, regulations and more.

Member Assistance Center

Maureen Tumbleton

Member Assistance Center Associate

mtumbleton@massdental.org

800.342.8747 option 5

