

Serving the MassHealth Program

June 22, 2010

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Dear Dental Provider(s):

Described below is information from a copy of Transmittal Letter DEN-84, which will accompany emergency amendments to the MassHealth dental regulations. The amendments, which will be effective July 1, 2010, **significantly change the dental benefits for all MassHealth members aged 21 and older**, except for those members who are Department of Developmental Services (DDS)-eligible individuals, which means members who have been determined by DDS to be eligible for DDS services. **There will be no change in dental benefits for MassHealth members under age 21 and for DDS-eligible individuals regardless of age.**

Effective July 1, 2010, MassHealth will no longer pay for certain dental services for MassHealth members aged 21 and older, except for members who have been determined by the Department of Developmental Services (DDS) to be eligible for DDS services (“DDS clients”).

Summary of Changes

- There will be no changes to the MassHealth Dental Program for children under 21.
- There will be no changes to the MassHealth Dental Program for adults 21 and older who are eligible for DDS services (“DDS clients”).
- All Non-DDS members will be eligible for preventative and emergency coverage only with the following temporary exception
 - Any of the services in the table below may be performed after the effective date as long as each of the following are met:
 1. The provider obtained an approved authorization prior to July 1, 2010
 2. The provider started initial treatment prior to July 1, 2010
 3. The service is completed by September 30, 2010

Procedure Code	Description
D2751	Crown – porcelain fused to predominantly base metal
D2954	Prefabricated post and core in addition to crown
D3310	Root canal – anterior (excluding final restoration)
D3346	Retreatment of previous root canal therapy – anterior
D5110	Complete denture – maxillary
D5120	Complete denture – mandibular
D5211	Maxillary partial denture – resin base (including any conventional clasps, rests, and teeth
D5212	Mandibular partial denture – resin base (including any conventional clasps, rests, and teeth
D5710	Rebase complete maxillary denture
D5711	Rebase complete mandibular denture
D5750	Reline complete maxillary denture (laboratory)
D5751	Reline complete mandibular denture (laboratory)

- MassHealth anticipates that by July 1, 2010, or soon thereafter, providers will be able to verify a member’s DDS status via DentaQuest’s provider Web portal. However, should this capability not be ready on July 1, 2010, DDS Clients will have received a letter from DDS that will serve as confirmation of their status as a DDS-eligible individual and that instructs them to bring the letter with them to their next dental appointment. Providers must

maintain a copy of this letter in the medical record for the member and continue to provide DDS clients with the same range of covered services for members aged 21 and over that were in effect prior to July 1, 2010. If you have any questions regarding a member's status as a DDS client or if a DDS client fails to provide a confirmation letter from DDS, providers may contact the DDS client's DDS Service Coordinator or Sharon Oxx at 617- 624-7792 until such time as the provider Web portal can provide DDS eligibility status. Thereafter, providers should contact MassHealth Dental Customer Service at the number below.

The Office Reference Manual is designed to assist you and your office staff in the administration of the MassHealth Dental Program and to answer common questions that you may have about the submission of prior authorizations and claims. As new or updated information becomes available, we will update the Office Reference Manual to ensure that you have the most current information. At this time we are notifying you of a number of updates to the Office Reference Manual that will become effective July 1, 2010.

Page 10 – MassHealth Dental Program Eligibility

Changed to read:

Dental services are covered for MassHealth eligible members as specified in 130 CMR 450.105 and 420.403. Each member will receive a separate MassHealth ID card for services with their own identification number on it, including dental.

The MassHealth Dental Program will identify members as eligible, ineligible, or no dental coverage when you verify eligibility on the Provider Web Portal (PWP). There are two distinct Coverage Types that providers need to be aware of that determine a different level of dental eligibility. This information is displayed as Coverage Type on the Provider Web Portal (PWP) and is provided via eligibility verification using the IVR.

Members who have been determined by the Department of Developmental Services (DDS) to be eligible for DDS services ("DDS clients") will have a Coverage Type of "*DDS Member - Full Dental*". Members eligible for MassHealth Limited coverage are covered for *emergency services only*. (130 CMR 450.105 (G)). All other Coverage Types are eligible for full benefits for children (Under 21) and preventative and emergency care outlined herein for non-DDS affiliated adults (21 and Older).

Page 15 – 3.04 Authorization/Payment for Non-Covered Services

- Added the following sentence:

Please do not submit authorizations for non-covered services for adult members not affiliated with the Department of Developmental Services (DDS).

Page D-1

- Deleted "Covered Services (See Exhibits A and B)"
- Replaced with "Covered Services (See Exhibits A, B and C)"

Page 1 of 38, Paragraph 2

- Added "Any combination of radiographs that exceeds the maximum allowable payment for a FMX will be recoded to D0210."

Page 2 of 38 – Procedure Code D0210

- Changed the limitation to "One complete series every three years per patient, per provider or location. Any combination of radiographs that exceeds the maximum allowable payment for a FMX will be recoded to D0210."

Page 36 of 38 – Procedure Code D9221

- Removed the service limitation that limited deep sedation/general anesthesia to a maximum of 90 minutes

Page 37 of 38 – Procedure Code D9242

- Removed the service limitation that limited intravenous conscious sedation/analgesia to a maximum of 90 minutes

Page 1 of 31, Title

- Changed to “**Exhibit B: Covered Services (21 and Older – Non DDS)**”

Page 1 of 31, Paragraph 2

- Added “Any combination of radiographs that exceeds the maximum allowable payment for a FMX will be recoded to D0210.”

Page 2 of 31 – Procedure Code D0210

- Changed the limitation to “One complete series every three years per patient, per provider or location. Any combination of radiographs that exceeds the maximum allowable payment for a FMX will be recoded to D0210.”

Page 4 of 31 – Procedure Code D0470

- Removed from the list of covered services for adults not affiliated with DDS

Pages 6 through 19 of 31 (All Restorative Services)

- Removed all pages from the list of covered services for adults not affiliated with DDS

Page 20 of 31, Paragraph 4

- Replaced with “Oral surgery procedures not listed in Exhibit B may be found in Regulation 130 CMR 420.000.”

Page 21 of 31 – Procedure Code D7310

- Removed from the list of covered services for adults not affiliated with DDS

Page 22 through 25 of 31

- Removed all pages from the list of covered services for adults not affiliated with DDS

Page 29 of 31 – Procedure Code D9221

- Removed the service limitation that limited deep sedation/general anesthesia to a maximum of 90 minutes

Page 30 of 31 – Procedure Code D9242

- Removed the service limitation that limited intravenous conscious sedation/analgesia to a maximum of 90 minutes

Page 31 of 31 – Procedure Code D9999

- Removed from the list of covered services for adults not affiliated with DDS

Exhibit C, Pages 1-31

- **Added benefit tables for Adults 21 and Older – DDS Full Dental Coverage**

For your convenience, you may always obtain the most current and updated Office Reference Manual which is located in the Provider Web Portal at our website: www.masshealth-dental.net.

Sincerely,

A handwritten signature in black ink, appearing to read "Barry L Major Jr.", written in a cursive style.

Barry L Major Jr.
MassHealth – Contract Director
DentaQuest Dental